How to Determine if Your Laptop Has Dell Data Protection Encryption/Credant Installed

To find out if Dell Data Protection Encryption is installed on your Windows laptop, go to the System Tray and see if the Dell Data Protection Encryption icon is displayed. The Dell Data Protection Encryption icon is circled in red in the picture below. If the icon is present, then the software is installed.



To ensure that the encryption software is working properly, double click on the icon. If your main drive states "In compliance", then the laptop is fully encrypted and no further action will be needed. The image below depicts this information.



To find out if Credant is installed on your Windows laptop, go to the System Tray and see if the Credant icon is displayed. The Credant icon is circled in red in the picture below. If the icon is present, then the software is installed.



To ensure that the encryption software is working properly, click on the Credant icon. Click on Security Policies. Check to make sure that Encryption Enabled is set to True. The image below depicts this information.

CREDANT Mobile Guardian Shield for Wine CREDANT® Mobile Guardian Shield	dows	
Jser Policies EMS Policies Device Policies F	PCS Policies	
Name	Value	
Encryption Enabled	true E	
Common Encrypted Folders	%ENV:SYSTEMDRIVE%\;accdb.doc.docm.d	
Common Encrypted Folders	%ENV:USERPROFILE%\Desktop	
Common Encrypted Folders	-^%ENV:SYSTEMDRIVE%\;dat.ini.xml.bxt.log	
Common Encryption Algorithm	AES256	
Application Data Encryption List	winword.exe	
Application Data Encryption List	excel.exe	
Application Data Encryption List	msaccess.exe	
Application Data Encryption List	winproi.exe	
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	Copy All Close	

To find out if Dell Data Protection Encryption is installed on your Mac laptop, click on the Apple Icon (top left) > System Preferences. From here, check to see if Dell Data Protection is listed and installed on your laptop.



To ensure that the encryption software is working properly, click on Dell Data Protection Encryption (older versions will state "CREDANT Shield"). If your main drive states "Encrypted", then the laptop is fully encrypted and no further action will be needed.

▲ ► Show All		٩
	System Volumes Dicies Removable Media "Time Machine" Excluded 2000 GB "Macintosh HD" Encrypted 599.0 GB of 999.0 GB	
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